

THE JOINT COMMISSION PUBLIC NOTICE

The Joint Commission conducts ongoing accreditation surveys of healthcare organizations nationwide, including Brooks Memorial Hospital.

The purpose of these surveys is to determine their compliance with nationally established Joint Commission standards. These standards deal with organization quality, safety-of-care issues, and the safety of the environment in which care is provided. Anyone believing that they have issues concerning safety and quality of care in this organization are encouraged to contact:

Brooks Memorial Hospital administration at 716 363-7207

If the concerns cannot be resolved at this level or if anyone believing that he or she has pertinent and valid information about such matters may contact the Joint Commission as follows:

E-mail: complaint@jointcommission.org

FAX: Office of Quality Monitoring (630) 792-5636

Mail: Office of Quality Monitoring

The Joint Commission

One Renaissance Boulevard

Oakbrook Terrace, IL 60181

Brooks Memorial Hospital will not take any disciplinary or retaliatory action because an employee or medical staff member reports safety or quality concerns to the Joint Commission.

This notice is posted in accordance with the Joint Commission's accreditation participation requirements.

For additional information

<http://www.jointcommission.org/GeneralPublic/Complaint/>